INTRODUCTION

The Rules and Regulations For the Registration of Nursing Pools (R5-34.1-POOL) are promulgated pursuant to the authority conferred under Chapter 5-34.1 and 42-35 of the General Laws of Rhode Island, as amended, and are established for the purpose of adopting prevailing standards for the registration of nursing pools in this state.

Pursuant to the provisions of section 42-35-3(c) of the General Laws of Rhode Island, as amended, consideration was given in arriving at the regulations as to: (1) alternative approach to the regulations; (2) duplication or overlap with other state regulations; and (3) significant economic impact on small business as defined in Chapter 42-35 of the Rhode Island General Laws, as amended, which could result from the regulations. No known overlap or duplication, nor alternative approach was identified. The health, safety and welfare of the public override any significant economic impact which may result from the regulations.
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Section 1.0  Definitions

Wherever used in these rules and regulations the following terms shall be construed as follows:

1.1  “Accreditation agency” means an entity, approved by the Director, that grants accreditation to nursing pools.

1.2  "Act" refers to Chapter 5-34.1 of the General Laws of Rhode Island, as amended, entitled, "Nursing Pools."

1.3  "Client", as used herein, means the facility or agency to which the registered nurse, licensed practical nurse, or nursing assistant is assigned on a temporary basis.

1.4  "Director" means the Director of the Rhode Island Department of Health.

1.5  "Employees" means those individuals (registered nurses, licensed practical nurses, or nursing assistants) that a nursing pool supplies on a temporary basis.

1.6  "Employers" means nursing pools as defined in section 1.9 herein.

1.7  "Licensing agency" means the Rhode Island Department of Health.

1.8  "Nursing assistant" means a nurse's aide, or orderly, or home health aide who is a paraprofessional, trained to give personal care and related health care and assistance based on his/her level of preparation to individuals who are sick, disabled, dependent or infirm, as defined in section 23-17.9-2 of the Rhode Island General Laws, as amended. A nursing assistant shall be registered with the Department of Health and shall conform to all requirements of registration in accordance with references 7 and 8 herein.

1.9  "Nursing pool" means any person, firm, partnership, corporation, limited liability company or other legal entity doing business within the state of Rhode Island, excluding hospitals, that supplies, on a temporary basis, registered nurses, licensed practical nurses, or nursing assistants to facilities requiring the services of such persons. For all purposes a nursing pool shall be considered an employer and those persons that it supplies on a temporary basis shall be considered employees and not independent contractors and nursing pools shall be subject to all state and federal laws which govern employer-employee relations.

Excluded however are home nursing care providers, home care providers and hospices licensed in this state, which are engaged in providing nursing and therapeutic services on a visiting intermittent basis pursuant to the provisions of Chapter 23-17 of the Rhode Island General Laws, as amended. Provided, however, home nursing care providers and/or home care providers rendering nursing pool services shall meet all regulatory requirements as stated herein.

1.10  "Person" means any individual, trust or estate, partnership, corporation (including association, joint stock companies) state or political subdivision or instrumentality of a state.

1.11  “Registration”, as used herein, shall have the same meaning as “licensure.”
1.12 "Service record" means the written entries documenting services rendered by the nursing pool.

Section 2.0 General Requirements for Licensure

2.1 No person acting alone or jointly with any other person shall establish, conduct or maintain a nursing pool in this state without holding a license in accordance with the statutory requirements of reference 1 and the rules and regulations herein, and such other statutory provisions.

2.2 No agency will hold itself or represent itself as a nursing pool or use the term “nursing pool” or other similar term in its advertising, publicity or any other form of communication, unless licensed with the Department of Health as a nursing pool in accordance with the provisions herein.

2.3 A nursing pool shall maintain a premises within the geographical boundaries of the state.

2.4 Within twenty-four (24) months of initial licensure, the nursing pool shall attain appropriate certification from an accreditation agency, as defined in section 1.1 herein.

2.4.1 Each nursing pool, having obtained accreditation pursuant to section 2.4, shall maintain such certification as a condition of licensure.

Section 3.0 Application for Licensure and Fee

3.1 Application for a license to conduct, maintain or operate a nursing pool shall be made to the licensing agency on forms provided by it, and shall contain such information as the licensing agency reasonably requires, including but not limited to, evidence of ability to comply with the provisions of the Act and the rules and regulations herein, and shall be accompanied by the licensing fee of five hundred dollars ($500.00) per licensee. Checks shall be made payable to the General Treasurer, state of Rhode Island.

3.1.1 An applicant for a nursing pool license shall demonstrate the ability to comply with the Act and the rules and regulations herein by evidence acceptable to the Department of the following: employee bonding; appropriate staff professional certification or licensure in the state of Rhode Island including a mechanism to verify currency of licensure electronically via the Department's licensure database; and licensure and liability insurance.

3.1.2 A license shall be required for each premises of a nursing pool operation. Each site shall be subject to the requirements herein including licensing fee.

3.2 A notarized list of names and addresses of direct and indirect owners whether individual, partnership or corporation with percentages of ownership designated shall be provided with the application for licensing and shall be updated annually. The list shall include each owner (in whole or in part), any mortgage, deed or trust, or other obligation secured (in whole or in part) by the nursing pool or any of the property or assets of same.

3.2.1 This list shall also include all officers, directors and other persons of any subsidiary corporation owning stock, if the nursing pool is organized as a partnership.
Section 4.0 Issuance and Renewal of License

4.1 The licensing agency shall issue a license to the applicant(s) that meets the requirements of reference 1 and the regulations herein.

4.1.1 An application review shall be conducted for all new applicants prior to the issuance of a license. A license may be issued based on the findings of the application review. No nursing pool shall provide services without a license.

4.2 The license issued, unless sooner suspended or revoked, shall expire by limitation on the 31st day of December following its issuance and may be renewed from year to year subject to inspection and approval by the licensing agency and upon submission of the licensing fee of five hundred dollars ($500.00), made payable by check to the General Treasurer, state of Rhode Island.

4.3 A license shall not be transferable.

4.4 A license issued hereunder shall be the property of the state and loaned to such registrant and it shall be kept posted in a conspicuous place on the premises.

4.5 The location of the agency and the location where required inservice training is conducted must conform to all local and state building codes, and laws.

Section 5.0 Change of Ownership, Operation and/or Location

5.1 When a change of ownership or location, any interruption in delivery of nursing pool services is contemplated, the licensing agency shall be notified in writing.

5.1.1 Thirty (30) days prior to voluntary cessation of service, the Department of Health shall be notified and provided with a plan for orderly closure; notification to clients; transfer, storage, or proper disposal of records; and notification to the public.

5.1.2 Thirty (30) days prior to a change in the location of a nursing pool premises, the Department shall be notified in writing.

5.2 Upon closure or changes of ownership or cessation in service of three (3) consecutive months or longer in duration, the license shall immediately become void and shall be returned to the licensing agency, unless deemed otherwise by the Director.

5.2.1 When there is a change in ownership or in the operation or control of the nursing pool, the licensing agency reserves the right to extend the expiration date of such license allowing the nursing pool to operate under the same license which applied to the prior registrant for such time as shall be required for the processing of a new application.

Section 6.0 Inspections

6.1 The licensing agency shall make or cause to be made, such inspections and investigations of the nursing pool, including records, as deemed necessary.
6.2 Refusal to permit inspections of the nursing pool shall constitute valid grounds for licensing denial, suspension or revocation.

Section 7.0 *Denial, Suspension, Revocation of Certificate of Licensing*

7.1 The licensing agency is authorized to deny, suspend or revoke the license of any nursing pool which has failed to comply with the statutory provisions of the Act and the rules and regulations herein.

7.2 Whenever an action shall be proposed to deny, suspend or revoke a nursing pool license, the licensing agency shall notify the nursing pool by registered or certified mail, or by personal messenger service, setting forth particular reasons for the proposed action, and the applicant or registrant shall be given an opportunity for a prompt and fair hearing in accordance with the provisions of reference 4 herein.

7.2.1 However, if the licensing agency finds that public health, safety or welfare of clients requires emergency action and incorporates a finding to that effect in its order, the licensing agency may order summary suspension of licensing pending proceedings for revocation or other action in accordance with sections 42-35-14 (c) and 23-1-21 of the Rhode Island General Laws, as amended.

7.3 The appropriate state and federal agencies shall be notified of any action taken by the licensing agency pertaining to either denial, suspension, or revocation of the license.
PART II  OPERATIONAL REQUIREMENTS/ORGANIZATION AND MANAGEMENT

Section 8.0  Governing Body

8.1 Each nursing pool shall have an organized governing body or equivalent legal authority ultimately responsible for:

(1) the management and operation of the agency including fiscal management;

(2) assuring employees are appropriately credentialed;

(3) appropriate placement of qualified personnel (employees) and delineation of provisions for supervision;

(4) a mechanism to resolve client complaints or other difficulties;

(5) acquiring and maintaining employee bonding insurance (theft and damage) (a minimum amount of $10,000.00 per loss) and liability insurance (a minimum amount of $500,000.00 per occurrence);

and

(6) assuring compliance with all applicable state and federal statutory and regulatory provisions thereof, including the rules and regulations herein.

8.2 The governing body or equivalent legal authority shall:

(1) establish policies delineating administrative responsibilities for the operation and management of the agency;

(2) provide an appropriate mechanism for the selection, screening of personnel (employees) credentials, and placement of personnel (employees);

(3) insure that nursing assistants rendering services to clients are supervised by professional (registered) nurses in accordance with section 23-17.9-2 of reference 7 herein;

(4) provide photo identification for each employee in accordance with section 10.1.2 herein; and

(5) designate in writing the person responsible for the management and operation of the agency and services in the absence of the administrator.

Uniform Reporting System

8.3 Each nursing pool shall establish and maintain records and data in such a manner as to make uniform a system of periodic reporting. The manner in which the requirements of this regulation may be met shall be prescribed from time to time in directives promulgated by the Director.
8.4 Each nursing pool shall report to the licensing agency detailed statistical data pertaining to its operation and services. Such reports and data shall be made at such intervals and by such dates as determined by the Director.

8.5 The licensing agency is authorized to make the reported data available to any state or federal agency concerned with or exercising jurisdiction over the nursing pool.

8.6 The directives promulgated by the Director pursuant to these regulations shall be sent to each nursing pool to which they apply. Such directives shall prescribe the form and manner in which the statistical data required shall be furnished to the licensing agency.

Section 9.0 Administrative Management

9.1 The designated person responsible for the management and operation of the agency shall furthermore be responsible for no less than the following:

   a) the implementation of agency policies and procedures pertaining to the administration and operation of the agency, the hiring and placement of personnel (employees), and the implementation of appropriate state and federal statutory and regulatory requirements including the regulatory provisions herein;

   b) the selection of employees, documentation and verification of current certification, licensing and/or licensure of employees as may be required by law;

   c) the maintenance of administrative and personnel (employee) records and files;

   d) policies and procedures pertaining to patient care;

   e) assuring that employees wear their photo identification during working hours;

   f) the establishment of a mechanism for the recording and follow-up of all complaints;

   g) provisions to assure that appropriate supervision is provided to nursing assistants;

   h) an operational twenty-four (24) hour on-call system; appropriate agency staff must be accessible by pager or phone; and

   i) such other matters as may be relevant to the organization and operation of the agency.

Section 10.0 Personnel

10.1 Each nursing pool shall establish personnel policies and procedures which shall be made available to each employee.

10.1.1 Such policies and procedures shall include provisions pertaining to conditions for employment, selection, credentials and placement of employees, supervision as may be required, reporting to clients, reporting to the nursing pool, employee evaluation, and such other provisions as deemed necessary.
a) An evaluation of employee performance shall be performed ninety (90) days after hire and annually thereafter for each employee. Such evaluations shall be reviewed with and signed by the employee within forty-five (45) days of the evaluation.

10.1.2 As a condition of employment, the nursing pool shall require employees to wear a photo identification at all times while the employee is working. Any employee of a nursing pool upon employment and prior to placement shall be provided with a photo identification which shall be worn on the employee’s person while the employee is working. The photo identification shall, in addition to a recent photograph of the employee, include the employee’s name, certificate or licensing number with expiration date and the name of the nursing pool.

10.1.3 There shall be a job description for each classification of position which delineates qualifications, duties, authority and responsibilities inherent in each position.

10.1.4 An in-service educational program for direct care personnel shall be provided on an ongoing basis which shall include orientation for new personnel and periodic programs (three {3} hours quarterly (i.e., January, April, July, October) minimum) for the continued improvement and development of skills of direct care personnel.

10.2 Personnel files shall be maintained for each employee and shall be available at all times for inspection by the licensing agency. Such files shall be available at all times for inspection and shall include no less than the following:

   a) a certified copy of birth certificate or immigration papers or resident alien card or a copy of the U.S. Immigration and Naturalization Service Employment Eligibility Verification Form (“I-9”);
   
   b) resume that includes qualifications for employment, completion of required training and educational programs, and previous employment;
   
   c) evidence of current licensing, certification or licensure of personnel (employees) as may be required by law;
   
   d) records of required health examination which shall be kept confidential and in accordance with provisions of section 10.3 herein;
   
   e) documentation of complaints and follow-up;
   
   f) findings of a criminal records check;
   
   g) employee orientation, evaluation (90-day and annual) and documentation of in-service education; and
   
   h) such other matters as may be relevant to the organization and operation of the agency.

10.3 Health Requirements
Upon hire and prior to delivering services, a pre-employment health screening shall be required for each individual who has or may have direct patient contact. Such health screening shall be conducted in accordance with the *Rules and Regulations Pertaining to Immunization, Testing, and Health Screening for Health Care Workers (R23-17-HCW)* promulgated by the Department of Health.

10.4 **Criminal Records Check**

10.4.1 All employees of nursing pools having routine contact with a patient or resident, without the presence of other employees, shall be subject to a criminal background check, prior to, or within one (1) week of employment.

10.4.2 Said employee through the employer shall apply for a national criminal records check or to the bureau of criminal identification in the state of residence for a statewide criminal records check. Fingerprinting shall not be required as part of this check.

10.4.3 In those situations in which no disqualifying information has been found, the bureau of criminal identification (BCI) shall inform the applicant and the employer in writing.

10.4.4 Any disqualifying information as defined below will be conveyed to the applicant in writing, by the bureau of criminal identification. The employer shall also be notified that disqualifying information has been discovered, but shall not be informed of the nature of the disqualifying information.

a) **Disqualifying information:** information produced by a criminal records review pertaining to conviction, for the following crimes will result in a letter to the employee and employer disqualifying the applicant from said employment: murder, voluntary manslaughter, involuntary manslaughter, first degree sexual assault, second degree sexual assault, third degree sexual assault, assault on persons sixty (60) years of age or older, assault with intent to commit specified felonies (murder, robbery, rape, burglary, or the abominable and detestable crime against nature), felony assault, patient abuse, neglect or mistreatment of patients, burglary, first degree arson, robbery, felony drug offenses, larceny or felony banking law violations.

b) For purposes of this section, the term "conviction" shall mean, in addition to judgments of conviction entered by a court subsequent to a finding of guilty or a plea of guilty, those instances where the defendant has entered a plea of nolo contendere and has received a sentence of probation and those instances where a defendant has entered into a deferred sentence agreement with the Attorney General.

10.4.5 The employer shall maintain on file, subject to inspection by the department of health, evidence that criminal records checks have been initiated on all employees as well as the results of said check. Failure to maintain this evidence shall be grounds to revoke the license or registration of the employer.

10.4.6 If an applicant has undergone a statewide or national criminal records check within eighteen (18) months of an application for employment, then an employer may request from the bureau a letter indicating if any disqualifying information was discovered. The bureau will respond
without disclosing the nature of the disqualifying information. This letter may be maintained on file to satisfy these requirements.

10.4.7 An employee against whom disqualifying information has been found may request that a copy of the criminal background report be sent to the employer who shall make a judgement regarding the continued employment of the employee.

Section 11.0 Administrative Records and Reports

11.1 Each nursing pool shall maintain appropriate administrative records documenting administrative management of the operation, such as charter of incorporation, by-laws or administrative policies approved by the governing body or equivalent legal authority, and fiscal records. In addition the following administrative records/reports shall be maintained and kept current:

a) a mechanism to establish an audit trail of employees, and to include as a minimum for each employee; date of employment by the nursing pool, date(s) and location(s) of each placement (accounting for each day of placement), and the name and address of clients;

b) contract(s) and/or agreements entered into with other agency(ies);

c) personnel file and folder for each employee; which includes documented evidence of credentials and other appropriate data, including documentation of orientation, and quarterly in-service education, records of completion of required training and educational programs;

d) documentary evidence of bonding and liability insurance;

e) evidence of compliance with all U.S. Occupational Safety and Health Administration (OSHA) requirements;

f) payroll records; and

g) such other administrative and personnel records as deemed necessary and appropriate for the operation of the agency.

Section 12.0 Contractual Agreements

12.1 When contractual agreements or arrangements are entered into with another agency, such contract must be signed by the parties involved and shall include no less than the following terms:

a) identification of the services requested and type(s) of personnel (employees);

b) compliance with contracting agency personnel (employee) policies which includes assurance that the photo identification be worn on the employee's person at all times while the employee is working;

c) provisions for employee supervision;
d) a mechanism to resolve client complaints or other difficulties;

e) fiscal arrangements;

f) duration and severability provisions; and

g) such other provisions as are mutually acceptable to parties involved.

Section 13.0 **Confidentiality**

13.1 Each nursing pool and all persons employed by the pool shall comply with all applicable federal and state laws and regulations regarding confidentiality of patient information including but not limited to the provisions of reference 5 herein.

Section 14.0 **Reporting of Patient Abuse/Neglect**

14.1 In accordance with section 23-17.8-2 of the Rhode Island General Laws, as amended, any physician, medical intern, registered nurse, licensed practical nurse, nurse's aide, orderly, certified nursing assistant, medical examiner, dentist, optometrist, optician, chiropractor, podiatrist, coroner, police officer, emergency medical technician, fire-fighter, speech pathologist, audiologist, social worker, pharmacist, physical or occupational therapist, or health officer, or any person, within the scope of their employment at a facility or in their professional capacity, who has knowledge of or reasonable cause to believe that a patient or resident in a facility has been abused, mistreated, or neglected shall make, within twenty-four (24) hours or by the end of the next business day, a telephone report to the Director or her designee for those incidents involving health care facilities, or to the director of the department of mental health, retardation and hospitals or his or her designee for those incidents involving community residences for people who are mentally retarded or persons with developmental disabilities.

14.2 The report required in section 14.1 above shall contain:

1) The name, address, telephone number, occupation, and employer's address and the phone number of the person reporting;

2) The name and address of the patient or resident who is believed to be the victim of the abuse, mistreatment, or neglect;

3) The details, observations, and beliefs concerning the incident(s);

4) Any statements regarding the incident made by the patient or resident and to whom they were made;

5) The date, time, and place of the incident;

6) The name of any individual(s) believed to have knowledge of the incident;

7) The name of any individual(s) believed to have been responsible for the incident.
14.3 In addition to those persons required to report pursuant to this section, any other person may make a report if that person has reasonable cause to believe that a patient or resident of a facility has been abused, mistreated, or neglected.

14.4 Any person required to make a report pursuant to this section shall be deemed to have complied with these requirements if a report is made to a high managerial agent of the facility in which the alleged incident occurred. Once notified, the high managerial agent shall be required to meet all reporting requirements of this section within the time frames specified by Chapter 23-17.8 of the Rhode Island General Laws, as amended.

14.5 Telephone reports made pursuant to section 14.1 herein shall be followed-up within three (3) business days with a written report.
PART III  \textit{NURSING SERVICES}

Section 15.0 \textit{Services}

Each nursing pool shall establish policies and procedures governing services, which shall include policies pertaining to no less than the following:

a) hours of service, availability of weekend services and accessibility of services;

b) provisions for crisis or emergency services; and

c) such other as may be deemed necessary and appropriate.

\textit{Nursing Services}

15.1 All services performed by registered nurses shall be in accordance with the provisions of Chapter 5-34 of the Rhode Island General Laws, as amended, and the rules and regulations promulgated thereunder, related to the practice of nursing.

\textit{Nursing Assistant Services}

15.2 All nursing assistant services performed by registered nursing assistants shall be in accordance with the provisions of Chapter 23-17.9 of the Rhode Island General Laws, as amended, and the rules and regulations promulgated thereunder, relating to the services, duties and training of a nursing assistant.
PART IV  VARIANCE, VIOLATIONS AND SANCTIONS, PRACTICES AND PROCEDURES AND SEVERABILITY

Section 16.0  Variance Procedure

16.1 The licensing agency may grant a variance either upon its own motion or upon request of the applicant from the provisions of any rules and regulations herein, if it finds in specific cases, that a literal enforcement of such provision will result in unnecessary hardship to the applicant and that such a variance will not be contrary to the public interest, public health and/or health and safety of the public.

16.2 A request for a variance shall be filed by an applicant in writing, setting forth in detail the basis upon which the request is made.

16.2.1 Upon filing of each request for a variance with the licensing agency and within a reasonable time thereafter, the licensing agency shall notify the applicant by certified mail of its approval or in the case of a denial, a hearing date, time and place may be scheduled if the nursing pool appeals the denial. Such hearing must be held in accordance with the provisions of section 19.0 herein.

Section 17.0  Deficiencies and Plans of Correction

17.1 The licensing agency shall notify the governing body or other legal authority of a nursing pool of violations of individual standards through a notice of deficiencies which shall be forwarded to the nursing pool within fifteen (15) days of inspection of the nursing pool unless the Director determines that immediate action is necessary to protect the health, welfare, or safety of the public or any member thereof through the issuance of an immediate compliance order in accordance with section 23-1-21 of the General Laws of Rhode Island, as amended.

17.2 A nursing pool which received a notice of deficiencies must submit a plan of correction to the licensing agency within fifteen (15) days of the date of the notice of deficiencies. The plan of correction shall detail any requests for variances as well as document the reasons therefor.

17.3 The licensing agency will be required to approve or reject the plan of correction submitted by a nursing pool in accordance with section 17.2 (above) within fifteen (15) days of receipt of the plan of correction.

17.4 If the licensing agency rejects the plan of correction, or if the nursing pool does not provide a plan of correction within the fifteen (15) day period stipulated in section 17.2 above, or if a nursing pool whose plan of correction has been approved by the licensing agency fails to execute its plan within a reasonable time, the licensing agency may invoke the sanctions enumerated in section 18.0 herein. If the nursing pool is aggrieved by the sanctions of the licensing agency, the nursing pool may appeal the decision and request a hearing in accordance with the provisions of Chapter 42-35 of the Rhode Island General Laws, as amended.

17.5 The notice of the hearing to be given by the Department of Health shall comply in all respects with the provisions of Chapter 42-35 of the Rhode Island General Laws, as amended. The hearing shall in all respects comply therein.
Section 18.0  *Violations and Sanctions*

18.1  Any person, firm, partnership, corporation, limited liability company or other legal entity establishing, conducting, managing, or operating a nursing pool without registration under the Act or who shall operate such business after revocation or suspension of a registration or after an order to curtail any or all activities shall be liable to a penalty of one hundred dollars ($100) for each day of operation in violation thereof for the first offense and for any subsequent offense shall be liable to a penalty of one hundred fifty dollars ($150) for each day of operation in violation thereof.

Section 19.0  *Rules Governing Practices and Procedures*

19.1  All hearings and reviews required under the provisions of the Act of reference 1 shall be held in accordance with the provisions of the rules and regulations of reference 4.

Section 20.0  *Severability*

20.1  If any provision of these rules and regulations or the application thereof to any nursing pool or circumstances shall be held invalid, such invalidity shall not affect the provisions or application of the regulations which can be given effect, and to this end the provisions of the regulations are declared to be severable.
REFERENCES


6. Rules and Regulations Pertaining to Immunization, Testing, and Health Screening for Health Care Workers (R23-17-HCW), Rhode Island Department of Health, July 2002 and subsequent amendments thereto.


8. Rules and Regulations Pertaining to Rhode Island Certificates of Registration for Nursing Assistants and the Approval of Nursing Assistant Training Programs (R23-17.9-NA), Rhode Island Department of Health, August 2004 and subsequent amendments thereto.