1 1 STATE OF RHODE ISLAND AND PROVIDENCE PLANTATIONS 2 R.I. DEPARTMENT OF HEALTH 3 4 \* \* \* \* \* \* \* \* \* \* \* \* \* \* \* 5 PUBLIC HEARING IN RE: 6 RULES AND REGULATIONS FOR LICENSURE OF PHYSICIANS original 7 8 9 \* \* \* \* \* \* \* \* \* \* \* \* \* \* 10 11 12 13 R.I. DEPARTMENT OF HEALTH 14 3 CAPITOL HILL PROVIDENCE, RI 02908 15 AUGUST 22, 2018 10:00 A.M. 16 17 18 19 20 21 M.E. HALL COURT REPORTING 22 108 WALNUT STREET 23 WARWICK, RI 02888 24 (401) 461-3331

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1			EXHIBITS		
2 3	<u>NO</u> .	DESCRIPTI	<u>2N</u>	PAGE	
4	1 2 3	EXISTING RIGL 5-37	PUBLIC HEARING RULES AND REGULATIONS -1.4, SUBSECTION 5 AND	6 7	
5 6	4	5-19.2-3 OFFICE OF	REGULATORY REFORM E-MAIL	7 7	
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3 1 (COMMENCED AT 10:05 A.M.) 2 HEARING OFFICER ROBERTS: 3 Welcome. We are here today regarding to public 4 hearing concerning the Rules and Regulations 5 for Licensure and Discipline of Physicians. This hearing is being conducted under the 6 7 provisions of Rhode Island General Laws 23-17 8 and 42-35. Today is Wednesday; August 22, 2018. My name is Sullivan Roberts, Rules 9 10 Coordinator for the Rhode Island Department of 11 Health, also known as RIDOH, and I will be the Hearing Officer for today's proceeding. 12 13 Before we start, and to prevent 14 any interruption of the process, at this time, 15 I would like to ask those of you with cell 16 phones, pagers and watch alarms to turn them 17 off or set them to silent or vibrate. 18 The purpose of the hearing today 19 is to afford interested parties an opportunity 20 to comment on the proposed Regulations, allow 21 as many people as possible to be heard, and to 22 ensure that an accurate record of all comments 23 is obtained. This hearing is intended for your 24 participation only and is not intended to

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1 provide a forum for discussing, debating, 2 arguing or otherwise having dialogue on the Regulations before us with RIDOH personnel as 3 part of this public hearing. 4 5 If you would like to speak, the procedure we will use is as follows. 6 7 Please register to speak at the 8 rear of the room. Speakers will be taken in 9 order of registration. Up to five minutes will 10 be allowed for your presentation, unless the 11 lack of speakers allows for additional time. 12 Any interruption due to the Stenographer's need 13 to clarify your testimony will not count 14 against your allotted time. I will indicate 15 when you have one minute of time remaining. Ιf 16 you are unable to complete your testimony in 17 the time allotted, you may have an opportunity 18 to speak if any time is remaining after the 19 other speakers who have signed up complete 20 their testimony. When you are called, come to the 21 22 podium. Identify yourself by name and 23 affiliation, if any. Please spell your name 24 and give the full name of your organization, if

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1 you used an acronym, such as NASA. Make your 2 presentation and make sure to conclude within 3 the allotted time of five minutes. If you have a written copy of your statement, we would 4 5 appreciate if you could provide it for the 6 record. 7 In accordance with the 8 requirements of the Administrative Procedures 9 Act, additional written comments on these 10 proposed amendments will be accepted by Monday, 11 August 27, 2018. After the conclusion of the 12 public comment period, RIDOH has four options 13 under State law. 14 The first option is to file the 15 Regulations as posted with the Secretary of 16 State. 17 The second option is to file 18 with minor technical changes, such as 19 correcting spelling, punctuation, et cetera. 20 The third option is to make 21 non-technical changes in what you see before 22 you today, which would be addressed in RIDOH'S 23 concise explanatory statement filed with the 24 final regulations and could also necessitate a

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1 new public hearing and associated public notice 2 posting. And the fourth option is not 3 4 file the proposed Regulations, in which case 5 the current Regulations would remain in effect. 6 Unless specified by law, regulation or at the 7 discretion of RIDOH, once filed, the 8 Regulations become effective 20 days after 9 filing and have the force of law upon that 10 date. 11 Are there any questions on how 12 the public hearing will be conducted today? 13 (PAUSE) 14 HEARING OFFICER ROBERTS: At 15 this time, for the record, we will have a 16 presentation of exhibits. The first exhibit is 17 the Notice of proposed rule making posted on the Rhode Island Secretary of State's web site 18 19 on August 7, 2018, which includes a copy of the 20 proposed Regulations with revisions indicated. (EXHIBIT 1, NOTICE OF PUBLIC 21 22 HEARING, MARKED) 23 HEARING OFFICER ROBERTS: The 24 second exhibit is a copy of the existing Rules

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1 and Regulations for Licensure and Discipline of 2 Physicians last filed with the Rhode Island 3 Secretary of State in September, 2017. (EXHIBIT 2, EXISTING RULES AND 4 5 REGULATIONS, MARKED) HEARING OFFICER ROBERTS: 6 The 7 third exhibit is a copy of Rhode Island General 8 Laws 5-37-1.4 Subsection 5, and 5-19.2-3, the 9 enabling statutes for these Regulations. (EXHIBIT 3, RIGL 5-37-1.4, 10 11 SUBSECTION 5 AND 5-19.2-3, MARKED) 12 HEARING OFFICER ROBERTS: The 13 fourth and final exhibit is a copy of the 14 e-mail dated July 24, 2018, from the Office of 15 Regulatory Reform to Sullivan Roberts 16 confirming that RIDOH was authorized to move 17 forward with promulgation of these amendments. 18 (EXHIBIT 4, OFFICE OF REGULATORY 19 REFORM E-MAIL, MARKED) 20 HEARING OFFICER ROBERTS: At 21 this time, I would like to call the first 22 speaker, Kyle Probst. 23 MR. PROBST: Thank you. My name 24 is Kyle Probst, K-Y-L-E, P-R-O-B-S-T. I'm the

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1 director of Government Relations for Ciox, 2 that's C-I-O-X, Health out of Alpharetta, Georgia. We are a national medical records 3 4 disclosure company working on behalf of covered 5 institutes throughout the country to produce 6 medical records to third-party requesters and 7 other medical providers when they are properly 8 requested under federal and state law. 9 We pride ourself with complying 10 with federal and state privacy laws and 11 insuring patient privacy. I'm here to comment today on Sections 1.5.12, parenthetical B, 12 13 parenthetical one and parenthetical two. These 14 deal with the fees that can be charged for a 15 copy of a patient's medical record. 16 It is my understanding and the 17 understanding of Ciox is that part of the 18 Department's intent was to be consistent with 19 HIPAA, as there's a reference to the 45 CFR 20 164.524, which is the fee provisions for a 21 patient requesting their own records. 22 We previously submitted a letter 23 from Adler, Pollock & Sheehan, who's our 24 representation in this matter; and stated that

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1 if we are going to be can consistent with 2 HIPAA, we believe the focus should be on a 3 patient requesting their own record. HIPAA 4 only regulates the fees that a covered entity 5 or business associate may charge to a patient 6 or their personal representative, and there's 7 case law that clearly defines who that personal 8 representative is, and it is limited to someone 9 who generally can make health care decisions 10 for the patient or represents the estate. 11 So, in that respect, we believe 12 Paragraph 1 may go a little bit further and be 13 a little bit confusing with its choice of 14 language. We would like to have the language 15 focus on who is actually requesting the record, 16 so that the fee provisions under HIPAA would 17 only apply if a patient or their personal 18 representative request the record. Again, we 19 want to focus on the request not on actually 20 providing the record. 21 Because in HIPAA and in the 22 February 25, 2016 OCR Guidance, the focus is on 23 who's requesting the record. HIPAA, again, 24 does not regulate the fees that can be charged

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1 for a third party such as an auditor, an 2 insurance company or an attorney. 3 Second, in Subparagraph 2, there is a reiteration that retrieval and 4 5 certification fees for duplicating records 6 cannot be charged to the patient; and in our 7 written statement, we acknowledge that if 8 you're going to say HIPAA applies, then reiterating part of what is already in HIPAA is 9 10 not necessary. So, we believe Paragraph 2 11 could actually be struck in its entity; but if 12 you're going to include that language, we would 13 like it to be clearer that you can only 14 limit -- I'm sorry, that you shouldn't be able 15 to charge a patient only a retrieval or 16 certification fee. That a third-party should 17 be able to be charged those fees and that would 18 be consistent with the HIPAA language. 19 Once again, our intent is really 20 to make sure that we are aren't doing anything 21 in Rhode Island that is contrary to the 22 language in HIPAA with respect to the fees that 23 can be charged to the patient or a personal 24 representative, and we are not broadening the

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1 scope in giving other third parties the benefit 2 of the fees established in HIPAA, which is 3 actually a restriction to the reasonable 4 cost-based fee charged to a patient or personal 5 representative. Thank you. HEARING OFFICER ROBERTS: 6 Thank 7 The next speaker is Leslie Parker. vou. 8 MS. PARKER: Good morning. 9 Leslie Parker, L-E-S-L-I-E, P-A-R-K-E-R, from 10 Adler, Pollock & Sheehan. My office represents 11 Share Care, Inc. and Ciox Health. On August 6, 12 2018, Richard Berretta, from my office, 13 submitted written comments on behalf of Ciox 14 and Share Care, and those comments, 15 specifically the comment related to Sections 16 1.5.12(B)(1) are consistent with the Department 17 of Health practice and other regulations, 18 specifically Department of Health regulations 19 often reference and/or incorporate federal 20 CFRs. By way of example, the following 21 regulations include and incorporate federal 22 CRFs by citation into the regulation. The 23 state laboratory regulations, the licensing 24 home nursing care providers and home care

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1	providers regulations, the licensing of nursing
2	facility regulations, the licensing of
3	optometrists regulations, and the licensing of
4	patient safety organizations regulations.
5	Thank you.
6	HEARING OFFICER ROBERTS: Thank
7	you. Are there any other personal present who
8	would like to make a statement concerning the
9	proposed Regulations?
10	(PAUSE)
11	HEARING OFFICER ROBERTS: Seeing
12	no additional speakers present, this hearing is
13	now closed.
14	(HEARING CLOSED AT 10:16 A.M.)
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1	<u>CERTIFICATE</u>			
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3	I, Mary Ellen Hall, hereby certify that the foregoing is a true, accurate and complete transcript's of my notes taken at the above-entitled hearing.			
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5	IN WITNESS WHEREOF, I have hereunto set my hand this 27th day of August, 2018.			
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8	Mary Ellen Hall/Notary Public			
9	MARY ELLEN HALL, NOTARY PUBLIC/ CERTIFIED COURT REPORTER			
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11	DATE: AUGUST 22, 2018			
12	IN RE: LICENSURE AND DISCIPLINE OF PHYSICIANS			
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