DEPARTMENT OF BUSINESS REGULATION
MEMORANDUM

To: **File**
From: **Elizabeth Kelleher Dwyer**
Date: **February 21, 2019**
Subject: **230-RICR-20-40-2 - Unfair Property/Casualty Claim Settlement Practices**
230-RICR-20-50-3 – Motor Vehicle Damage Appraisers
230-RICR-20-50-4 – Insurance Claims Adjusters

On January 17, 2019 the Department sent notice to interested parties that it was proposing amendments to 230-RICR-20-40-2 - Unfair Property/Casualty Claim Settlement Practices, 230-RICR-20-50-3 – Motor Vehicle Damage Appraisers and 230-RICR-20-50-4 – Insurance Claims Adjusters and that a hearing would be held on that proposal on February 13, 2019 at 10:00 a.m.

Jina Petrarca appeared on behalf of the Auto Body Association of Rhode Island, John Petrarca of Providence Auto Body, Mark Dailey and Rob Follett of Amica Insurance Company appeared at the hearing.

Ms. Petrarca suggested that the definition of "Automobile Body Shop" in 230-RICR-20-40-2 be shortened to limit the definition to a reference to R.I. Gen. Laws § 5-38-1 and to remove the definition of "Damaged Motor Vehicle Body Part" from 230-RICR-20-50-3 and 230-RICR-20-50-4. She also suggested that 3.7(Q) of 230-RICR-20-50-3 be duplicated in 230-RICR-20-50-4.

Mr. Petrarca testified that he is concerned with the exclusion of glass repairs from the statute and believes that statute should be amended to include windshield repairs because of the technology in windshields. He acknowledged that the change cannot be done in the regulation, but he intends to put in legislation in this regard.

There was no comment from either Mr. Dailey or Mr. Follett.

As indicated in the notice, the comment period was held open until February 19, 2019. No additional comments were received.